

**Program Title:**                   **Empathy Mapping**

**Description:**                   We utilized the skills of a chapter member's daughter: Brooke IllaHuston, Director of Employee Experience at Xplane Company, incorporates a technique called *Empathy Mapping* to expand communication skills and better understand the people in our lives. These basic skills are presented in an effective, captivating, and relevant fashion and can be transferred to children in school, staff relations, and any situation where people are working together. She uses chart paper, a simple diagram, and a verbal explanation to explain the technique. There is time for practice and discussion so that understanding is developed.

**Use by Other Chapters:** This presentation could be a 30 – 45 minute program for a regular chapter meeting.

**Delta Kappa Gamma Society's Purposes Served:**

- To unite all women educators of the world in a genuine spiritual fellowship
- To stimulate the personal and professional growth of members and to encourage their participation in appropriate programs of action

**Submitted by Jill Lang Representing Alpha Phi Chapter**

**March 8, 2010**